

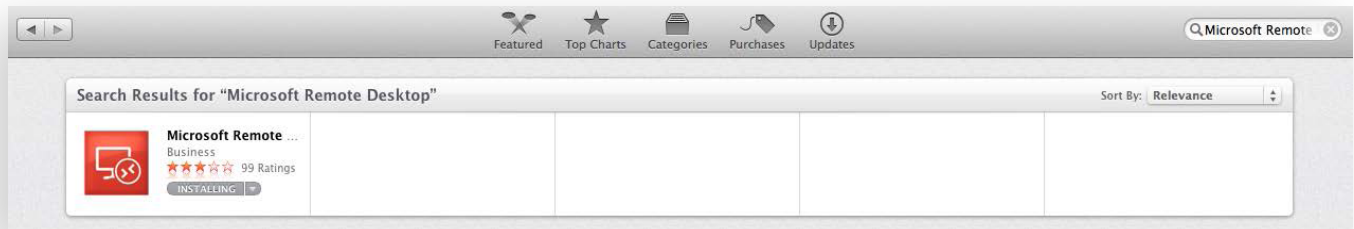
# Setting Up RDP – Mac

## PURPOSE

How to install & set up Remote Desktop Protocol (RDP) on a Mac in order to connect to the Cloud. These instructions are for Pro Plus / Premier / Enterprise users.

### STEP 1

Install the Microsoft Remote Desktop app from the App Store.



### STEP 2

Go to the Launch Pad.



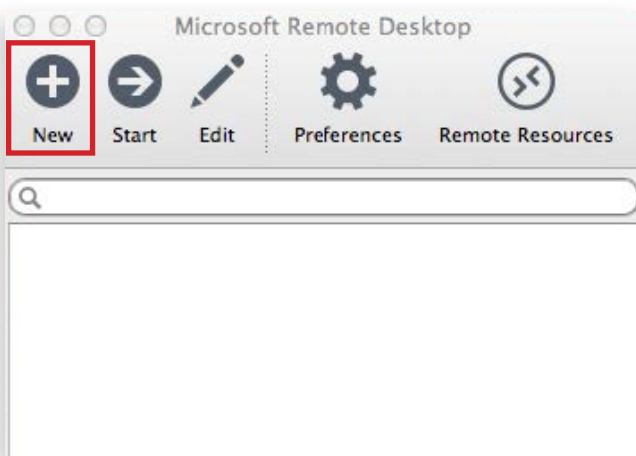
**STEP 3**

Click on **Microsoft Remote Desktop** to open.



**STEP 4**

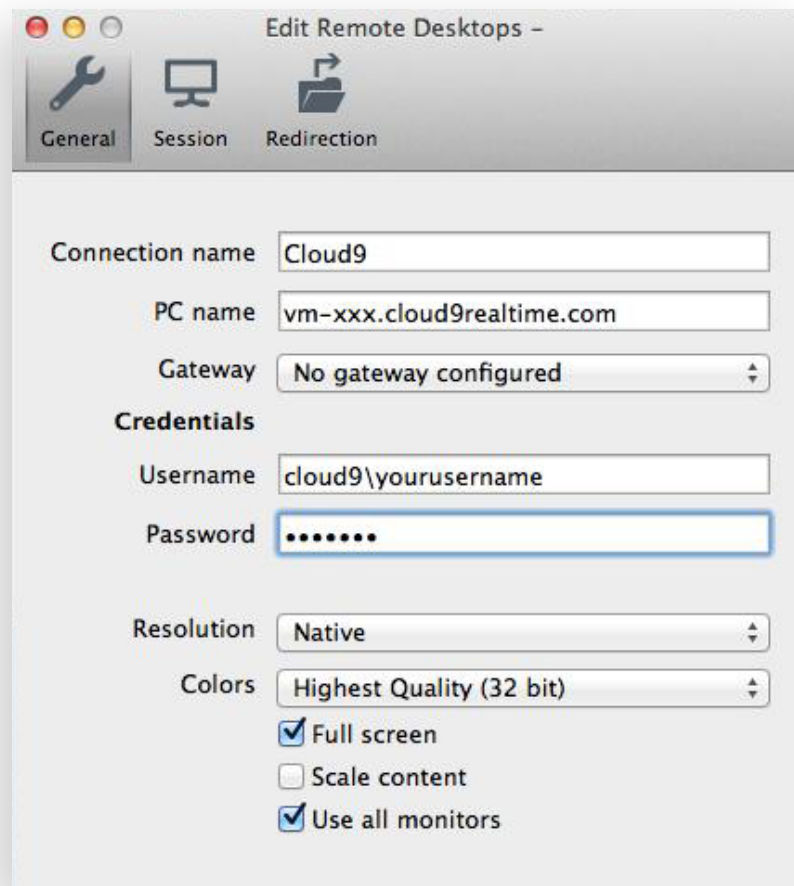
Click **New** in the Microsoft Remote Desktop window that opens.



**STEP 5**

Complete the fields:

- **Connection Name:** Cloud9
- **PC Name:** vm-xxx.cloud9realtime.com  
(replace “xxx” with your Virtual Server number)
- **Gateway:** select “no gateway configured”
- **Username:** cloud9\yourusername
- **Password:** enter your password



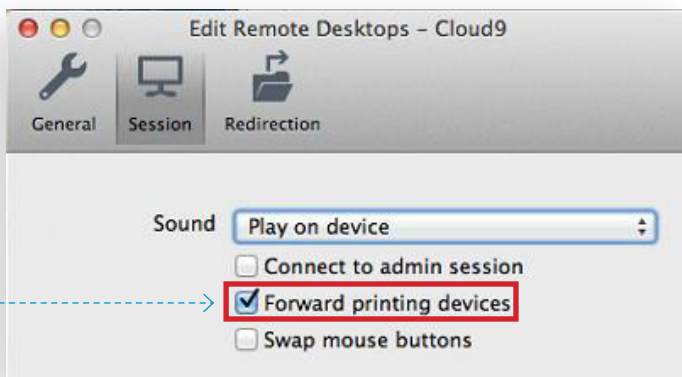
**STEP 6**

Select **Session**.



**STEP 7**

Mark the **Forward printing devices** checkbox.



**STEP 8**

Click the red "X" to close the window.



**STEP 9**

Click **Start** in the Microsoft Remote Desktop window.

