

# Setting Up Mobile Cloud Access

## PURPOSE

How to set up Cloud access for your mobile device(s) via Remote Desktop Protocol (RDP).

---

### STEP 1

Open the App Store or Play Store on your mobile device.

### STEP 2

Search for “RDP Client”.

### STEP 3

Choose and install an RDP client application.

### STEP 4

When creating an RDP connection, enter your user name, password, and one of the following Host/PC Names (depending on device and environment):

- **Pro:** login.cloud9realtime.com
- **Pro Plus/Premier/Enterprise:** vm-**xxx**.cloud9realtime.com  
(replace “**xxx**” with your Virtual Server number)

