
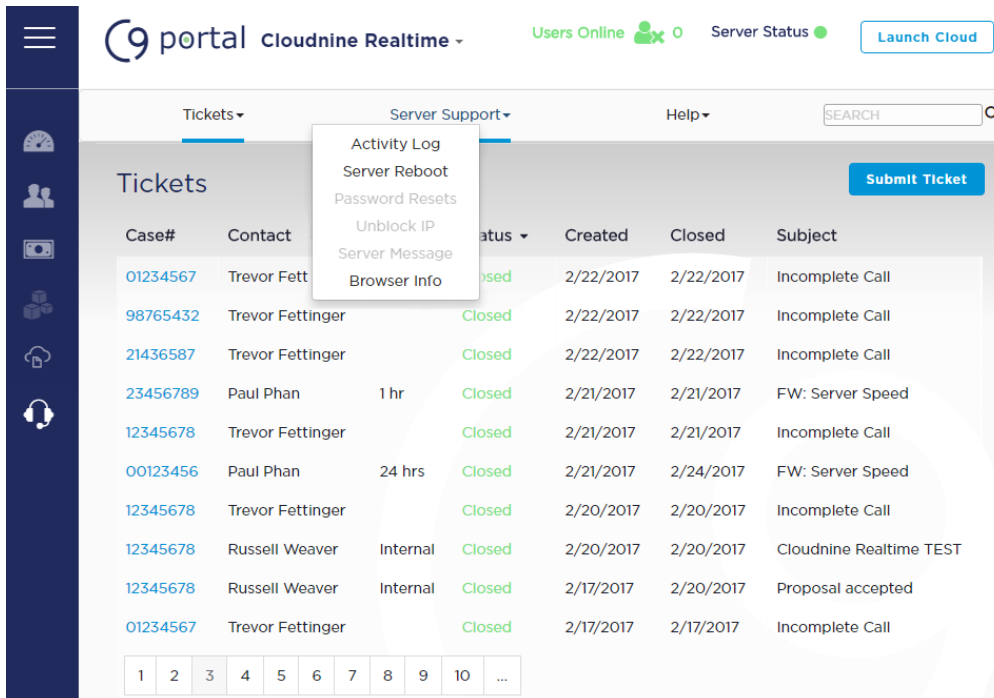


HOW TO SEE ACTIVITY HISTORY IN THE C9 PORTAL

The [Activity Log page](#) in the C9 Portal shows you a history of the actions taken in the C9 Portal. Follow the steps below to get to the Activity Log page.

1. Log into the [C9 Portal](#).
2. Click  in the side navigation menu.
3. Select **Server Support > Activity Log**.



The screenshot shows the C9 Portal interface. The top navigation bar includes the C9 logo, 'portal Cloudnine Realtime', 'Users Online 0', 'Server Status', and a 'Launch Cloud' button. The main content area has a 'Tickets' section with a dropdown menu for 'Server Support' open, showing options like 'Activity Log', 'Server Reboot', 'Password Resets', 'Unblock IP', 'Server Message', and 'Browser Info'. A table of tickets is visible below the menu.

Case#	Contact	Status	Created	Closed	Subject
01234567	Trevor Fett	Closed	2/22/2017	2/22/2017	Incomplete Call
98765432	Trevor Fettinger	Closed	2/22/2017	2/22/2017	Incomplete Call
21436587	Trevor Fettinger	Closed	2/22/2017	2/22/2017	Incomplete Call
23456789	Paul Phan	1 hr Closed	2/21/2017	2/21/2017	FW: Server Speed
12345678	Trevor Fettinger	Closed	2/21/2017	2/21/2017	Incomplete Call
00123456	Paul Phan	24 hrs Closed	2/21/2017	2/24/2017	FW: Server Speed
12345678	Trevor Fettinger	Closed	2/20/2017	2/20/2017	Incomplete Call
12345678	Russell Weaver	Internal Closed	2/20/2017	2/20/2017	Cloudnine Realtime TEST
12345678	Russell Weaver	Internal Closed	2/17/2017	2/20/2017	Proposal accepted
01234567	Trevor Fettinger	Closed	2/17/2017	2/17/2017	Incomplete Call



ACTIVITIES TRACKED IN THE C9 PORTAL

The following are a list of the activities that are currently being tracked in activity history:

- Adding users
- Activating users
- Deactivate user (not currently working)
- Add a 3rd party app
- Add hard drive space
- Add RAM (monthly, annual prorated, temporary monthly)
- Server reboots
 - New server reboot schedule set
 - Server reboot initiated (unscheduled)
 - Scheduled server reboot cancelled
 - Unscheduled server reboot cancelled
- Upgrade file

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