

Krause CPAs is more client oriented and has fewer IT issues thanks to Cloudnine Realtime



CUSTOMER

A proactive CPA firm from Colorado, Krause CPAs and Business Advisors helps clients achieve their most important personal goals through sound financial strategy and advice.

Krause CPAs and Business Advisors specialize in healthcare accounting. They represent many physicians, providers, and medical practices. Their caring approach to service encourages ongoing communication between clients and their tax professionals.

The Krause staff understands the challenges medical practice clients face. Their combination of skills and services helps them navigate the constantly changing medical practice environment.



Customer: **Krause CPAs**

Location(s): **Denver, CO**

Industry: **Healthcare Accounting**

With Cloudnine since: **2011**

www.krausecpa.com

CHALLENGES

In 2011, the Krause firm experienced many changes in the business. They reassessed their strategy and realized they had a strong desire to serve clients with cost effective, leading-edge technology.

However, they also realized their solution needed to keep their clients in mind. Many clients were using different versions of QuickBooks applications and had varying levels of commitment to their own technology and internal processes.

Krause CPAs received recommendations from other industry experts about Cloudnine Realtime's expertise and infrastructure, and they decided to take a chance in the cloud.



SOLUTIONS

Through Cloudnine's anytime, anywhere access and suite of hosted applications - the Krause commitment to adopting innovative technology became a reality.

The most improved aspects of their firm were staff and client satisfaction. Krause operates in an area where winter weather can hamper in-office availability. With remote access through Cloudnine, Krause employees can continue being productive and responsive to clients from just about anywhere.

Krause clients love using the dashboard services for their QuickBooks applications, and especially the freedom to remain on their current version within the Cloudnine environment.

Through the solutions found with Cloudnine Realtime, Krause CPAs has been able to strengthen their competitive advantages in the industry, while providing enhanced services at reasonable prices.

“Over the 5 years we have worked with Cloudnine, I have found the technicians to be friendly, knowledgeable, and possess a fine sense of humor.”



Jan Krause
MA, FACMPE
Krause Consulting

Want to learn more about how Cloudnine can help you streamline your IT in the cloud so you can focus on innovating and doing business? Contact us today:

(888) 869-0076