

How To Request Support

PURPOSE

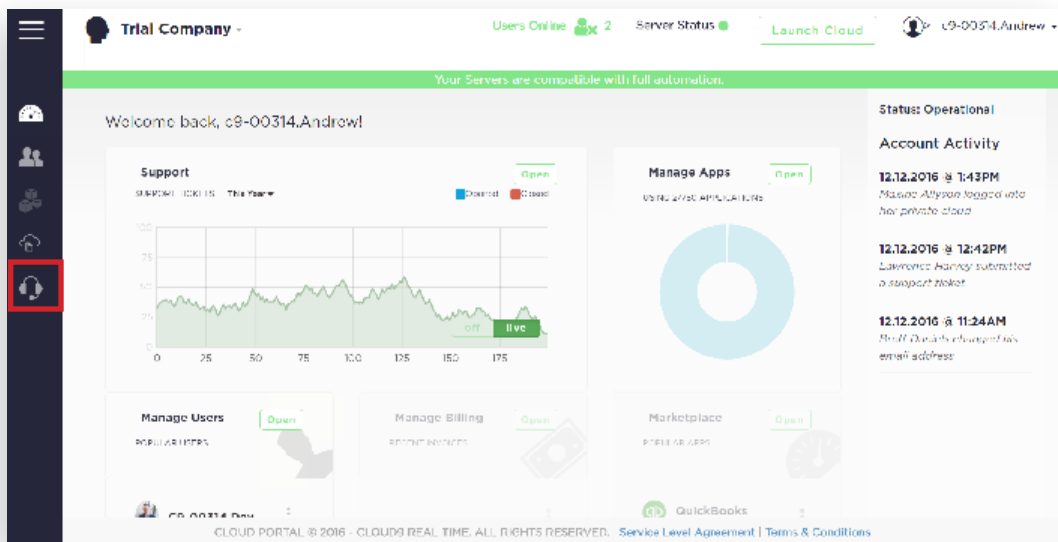
To create and manage support tickets.

STEP 1

Login to the C9 Portal: <https://c9portal.cloud9realtime.com/>

STEP 2

Click on the Support icon (shown below).



STEP 3

From the Support Page. You will have access to Cloudnine's Knowledge Base, user guides, tickets, Password Resets and Server Restart.

